

The MAP to Innovation as Usual


cenitex



Paris, France



Buzzword Bingo



Mash Up
Side Hustle
Moving the Needle
Life hack **Pivot** Idea Wok
Omnichannel Opening the Kimono
Taking People on the Journey
Circle Back Ping

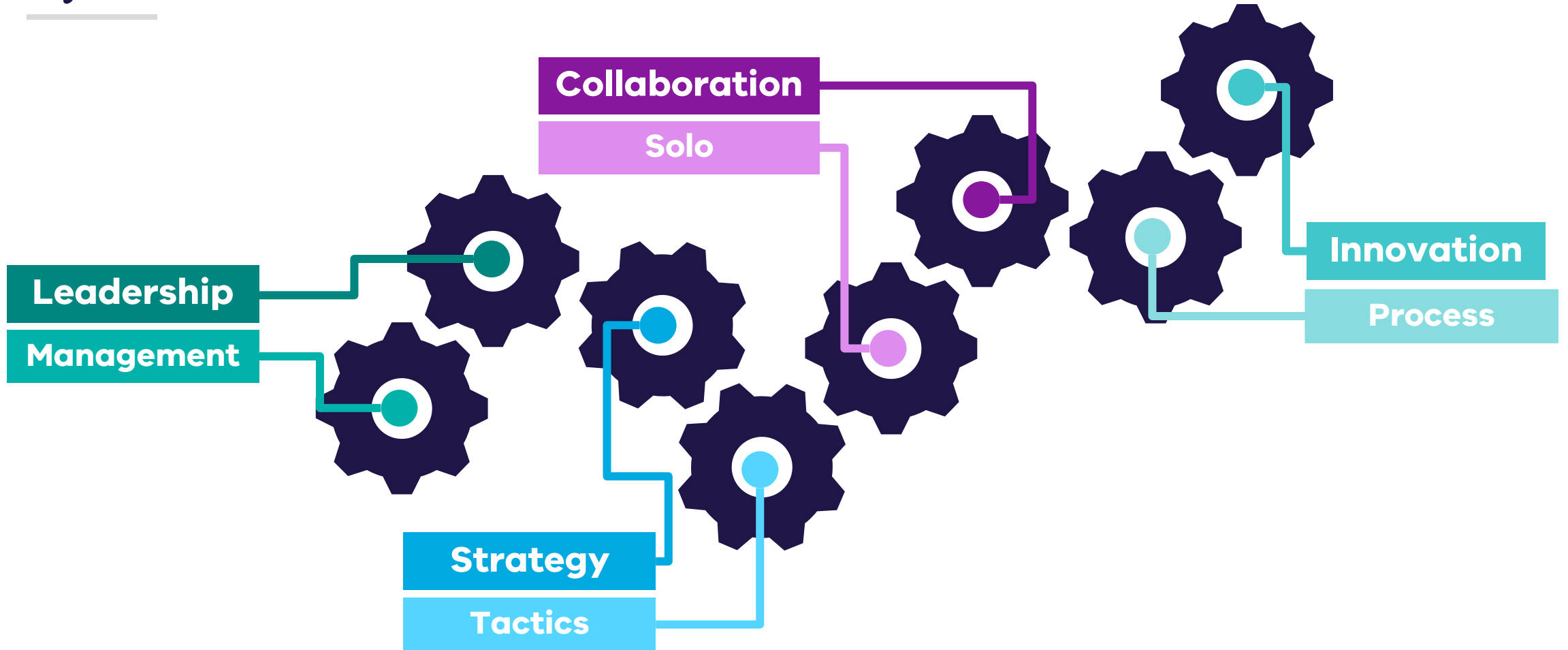
2019



Strategic
Collaborative Synergy
Deep Dive **Creativeness**
Metaverse **Innovation**
Low Hanging Fruit **Take this Offline**
New Normal

2023

Symbiotic Pairs



Paris, France






Who are we

Our purpose is to be the Victorian
Government's trusted IT partner

Our Services

- Multi-Cloud and Hosting
- Network connectivity
- Cyber Security
- Desktop Support
- Workplace Applications
- Application Development
- Service Management
- Professional Services

45



customer
departments and
agencies across the
Victorian Public Sector

What we do



Servicing customer departments across...
60,000+ public servants



Connecting Customer departments across...
303 CBD and Metro Sites
178 Regional and Rural Sites
7 Interstate Sites
12 International Sites



Security defence at over **600 million** enquiries annually.



More than **180 billion** transactions traversing the network in the last financial year



We work on over **635** projects with more than **5500** change requests



Our service management teams manage more than **250 thousand** calls annually.

An aerial photograph of Paris, France, centered on the Arc de Triomphe. The city's dense urban landscape, with its characteristic Haussmannian architecture and red-tiled roofs, extends to the horizon under a cloudy sky. A blue location pin is placed on the right side of the image, and a blue rectangular box with the word "Mindset" in white text is positioned above it.

Mindset



Management

Leadership

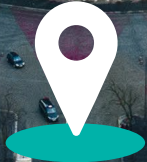


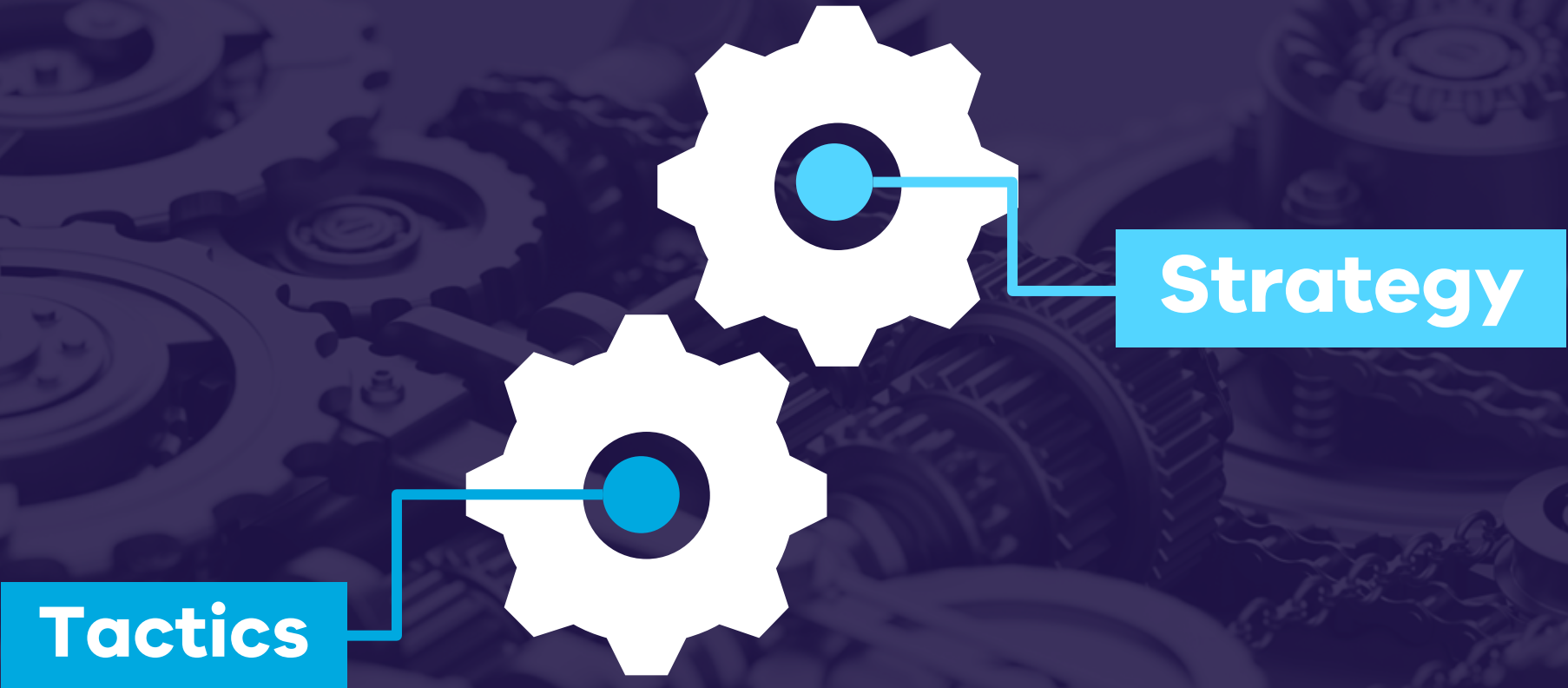
Mindset





Action





Tactics

Strategy



Action





Promote





The image features a dark purple background with a faint, repeating pattern of interlocking gears. In the center, two white gears are interlocked. Each gear has a purple circle at its center. A purple line extends from the center of the bottom gear to a purple rectangular box on the left containing the word 'Solo'. Another purple line extends from the center of the top gear to a purple rectangular box on the right containing the word 'Collaboration'.

Solo

Collaboration



Promote

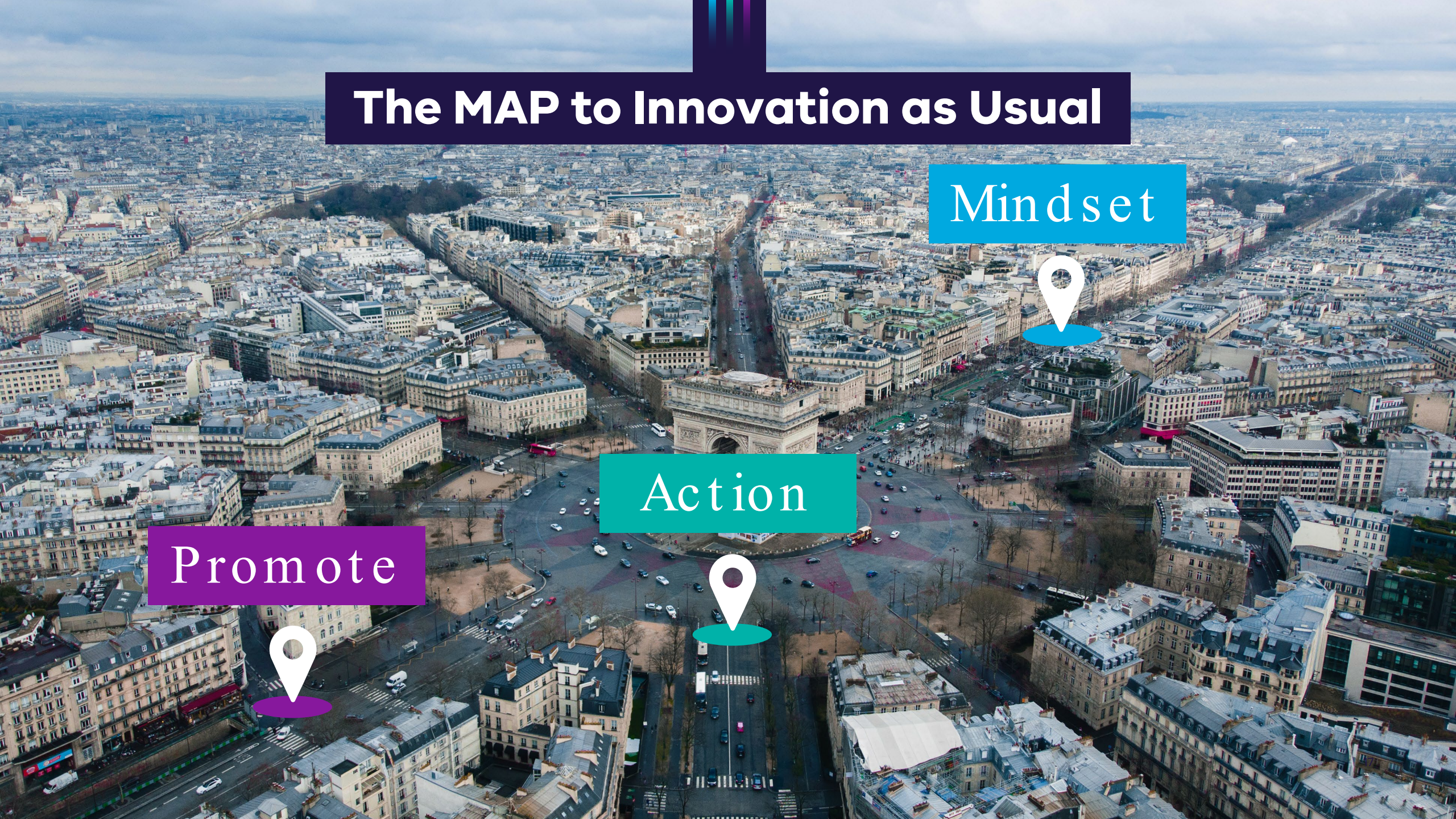


The MAP to Innovation as Usual

Mindset

Action

Promote



Cenitex at IPAA Awards



Recognition

Institute of Public Administration Australia (IPAA)

- **Winner** Leading Employer Award 2022

GradAustralia

- **Winner** Best Workplace Awards: 2023
 - Hiring Process - Diversity
 - Social Responsibility - Offices

Great Place to Work

- Great Place to Work Certified 2022-23
- Great Place to Work Certified 2024

Work180

- **Endorsed Employer for Women 2023 and 2024**
- Top 100 employers for Women 2023 and 2024 (ranked #7)
- Equitable Workplace Awards 2024: Winner Inclusive and Anti-discriminatory category

Australian HR Institute (AHRI)

- **Winner** Talent Management Award 2022
- **Finalist** Inclusive Workplace Award 2022

Australian HR Awards

- Excellence Award HAYS Australian HR Team of the Year (<1000 employees) 2022
- Excellence Award Employer of Choice (Public Sector & NFP) 2022
- Excellence Award Best use of Technology 2022

Seek STAR Awards

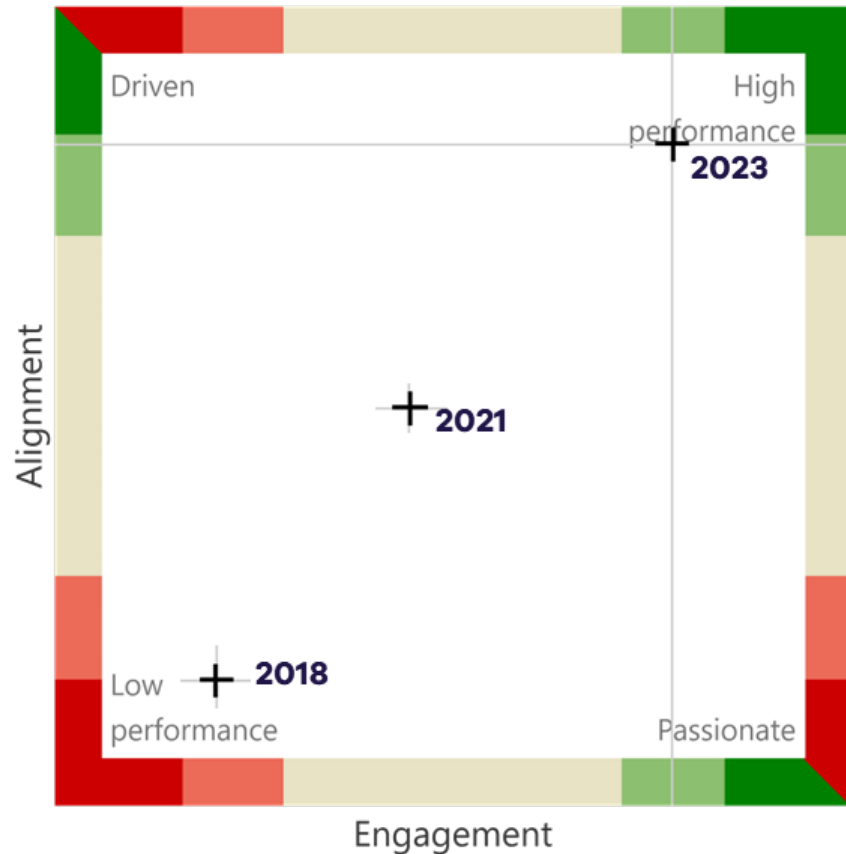
- **Finalist** for 'Talent Acquisition Team of the Year under 1000 employees' 2021
- **Finalist** "Public Sector team of the year" 2022
- **Finalist** Best Diversity, Equity and Inclusion Initiative 2022

Digital Victoria Cyber Security Branch

- Cyber Safe Victoria Award 2022



Cenitex has seen significant improvement in all areas



Alignment and Engagement score				
	2018	2021	2023	Change (since 2021)
Long term direction	38%	51%	64%	+13%
Senior leadership	36%	46%	63%	+17%
Team leadership	61%	73%	82%	+9%
Team effectiveness	49%	63%	73%	+10%
Performance focus	33%	47%	63%	+16%
Investment in people	33%	48%	60%	+12%
Investment in systems	34%	54%	70%	+16%
Alignment	41%	55%	68%	+13%
Engagement	53%	63%	76%	+12%

Bottom decile # Bottom quartile # 2nd and 3rd quartiles # Top quartile # Top decile

#InnovationAsUsual

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